## Air transport: rights of persons with reduced mobility

2005/0007(COD) - 11/06/2012 - Follow-up document

This Commission staff working document presents interpretative guidelines on the application of Regulation (EC) N° 1107/2006 of the European Parliament and of the Council concerning the rights of disabled persons and persons with reduced mobility when travelling by air.

These guidelines to improve and facilitate the application of Regulation (EC) N° 1107/2006 have been prepared in the form of answers to the most frequently asked questions on the Regulation. They are drawn from queries raised by National Enforcement Bodies (NEBs), from passenger complaints, as well as questions raised by the European Parliament and following discussions with organisations representing disabled persons and persons with reduced mobility, elderly people and with airport and air carrier organisations.

They are not intended to be exhaustive nor to cover all scenarios in depth, but to provide a **framework of principles** that can guide NEBs and assist service providers in the application of the Regulation.

The Commission committed itself to providing these guidelines before the 2012 Paralympic Games in its Report to the European Parliament and the Council on the functioning and effects of Regulation (EC) N° 1107/2006.