Transports: computerised reservation systems CRSs, code of conduct (amend. Regulation (EEC) No 2299/89). Report included

1997/0148(SYN) - 24/09/1998 - Council position

The common position adopted by the Council corresponds largely to the amended proposal submitted by the Commission and takes on board most of the amendments (11 in total) adopted by the European Parliament. Some adjustments were introduced by the Council with a view to clarifying the application of the code in particular as regards the basis on which CRSs charge for the services they provide, the definition of financial arrangement and the provision of information concerning individual bookings in accordance with Community data protection legislation. The amendments included in the common position basically seek to: - enable an integration of rail services and specify the provisions on their integration; - strengthen the protection of personal data, while at the same time enabling subscribers or small and medium-sized airlines to purchase information which was not previously available to them; - ensure that billing information on magnetic data is not treated differently from other billing supports; - strengthen the principle that if the consumer contacts the air carrier directly either at its offices or through Internet he should not be misled and the identity of the carrier(s) in question should be clearly identified at all time; - clarify the context when a rail operator can be considered as a participating carrier; - avoid unnecessary passive bookings; - maintain the current display ranking.