Discontinuation of the European ODR Platform

2023/0375(COD) - 13/03/2024 - Text adopted by Parliament, 1st reading/single reading

The European Parliament adopted by 618 votes to 3, with 1 abstention, a legislative resolution on the proposal for a regulation of the European Parliament and of the Council repealing Regulation (EU) No 524 /2013 and amending Regulations (EU) 2017/2394 and (EU) 2018/1724 with regards to the discontinuation of the European ODR Platform.

Parliament adopted its position at first reading by taking over the Commission proposal.

The proposal aims to repeal the Regulation setting up the European Online Dispute Resolution (ODR) Platform, thus discontinuing the ODR platform and remove the obligation on the online businesses to provide a link to the ODR platform and manage an email for communication.