Transports: computerised reservation systems CRSs, code of conduct (amend. Regulation (EEC) No 2299/89). Report included

1997/0148(SYN) - 28/01/1998 - Economic and Social Committee: opinion, report

On the whole, the Committee welcomes the Commission's proposed amendments to the code of conduct for the use of CRSs. However, on a number of detailed, but important points the Committee believes additional changes are required. In particular : the Commission should produce regular reports on the operation of the CRS code. it should monitor the effectiveness of the new rules dealing with unnecessary bookings, in cooperation with airline and travel agency representatives; the code should specify precisely the obligations of all the parties involved in the display of rail services in order to avoid argument and delay.