

Application of open network provision (ONP) to voice telephony

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The committee agreed with its rapporteur and adopted two amendments with regard to the recommendation for second reading. The first related to comitology and referred to the "modus vivendi" that applied for this issue. The second aimed to increase consumer protection. It stipulated that the national regulatory authorities should ensure that compensation and/or refund arrangements were in place in cases where contracted service quality levels were not met.