

# **Electronic communications: universal service, users' rights relating to networks and services**

2000/0183(COD) - 13/06/2001 - Text adopted by Parliament, 1st reading/single reading

The European Parliament approved, by a majority of 476 to 25 and 44 abstentions, the report by Mr Malcolm HARBOUR (EPP-ED, UK) on electronic communications networks and services, the aim of which is to update existing measures on universal service and lay down specific rights for users. The House wants users of electronic communications services to enjoy greater protection in the liberalised electronic communications market in the future. Parliament's amendments to the Commission proposal therefore includes a call for a minimum set of high quality services to be made available to all users at an affordable price, although without distorting competition. (Please refer to the previous document).