

Basic information**2011/0373(COD)**COD - Ordinary legislative procedure (ex-codecision procedure)
Directive

Alternative dispute resolution for consumer disputes (Directive on consumer ADR)

Amending Directive 2009/22/EC [2003/0099\(COD\)](#)Amending Regulation (EC) No 2006/2004 [2003/0162\(COD\)](#)Amended by [2023/0376\(COD\)](#)**Subject**

3.45.05 Business policy, e-commerce, after-sales service, commercial distribution

4.60.06 Consumers' economic and legal interests

Procedure completed

Additional information**Source****Document****Date**

National parliaments

IPEX

European Commission

EUR-Lex