## Basic information

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|---|---|
| **2011/0373(COD)**<br><br>COD - Ordinary legislative procedure (ex-codecision procedure)<br>Directive | Procedure completed |
| Alternative dispute resolution for consumer disputes (Directive on consumer ADR)<br><br>Amending Directive 2009/22/EC 2003/0099(COD)<br>Amending Regulation (EC) No 2006/2004 2003/0162(COD)<br>Amended by 2023/0376(COD)<br><br>**Subject**<br><br>3.45.05 Business policy, e-commerce, after-sales service, commercial distribution<br>4.60.06 Consumers' economic and legal interests | |

## Documentation gateway

**European Parliament**

| Document type | Committee | Reference | Date | Summary |
|---|---|---|---|---|
| Amendments tabled in committee | | PE489.695 | 04/06/2012 | |
| Committee opinion | JURI | PE486.223 | 21/06/2012 | |
| Committee draft report | | PE487.749 | 23/07/2012 | |
| Specific opinion | JURI | PE496.382 | 18/09/2012 | |
| Committee report tabled for plenary, 1st reading/single reading | | A7-0280/2012 | 16/10/2012 | Summary |
| Text adopted by Parliament, 1st reading/single reading | | T7-0066/2013 | 12/03/2013 | Summary |

**Council of the EU**

| Document type | Reference | Date | Summary |
|---|---|---|---|
| Draft final act | 00079/2012/LEX | 21/05/2013 | |

**European Commission**

| Document type | Reference | Date | Summary |
|---|---|---|---|
| Commission document (COM) | COM(2011)0791 | 29/11/2011 | |
| Legislative proposal | COM(2011)0793 | 29/11/2011 | Summary |
| Document attached to the procedure | SEC(2011)1408 | 29/11/2011 | |
| Document attached to the procedure | SEC(2011)1409 | 29/11/2011 | |

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|---|---|---|---|
| Commission response to text adopted in plenary | SP(2013)306 | 30/04/2013 | |
| Follow-up document | COM(2019)0425 | 25/09/2019 | Summary |
| Follow-up document | COM(2023)0648 | 17/10/2023 | |

**National parliaments**

| Document type | Parliament /Chamber | Reference | Date | Summary |
|---|---|---|---|---|
| Contribution | PT_PARLIAMENT | COM(2011)0791 | 31/01/2012 | |
| Contribution | PT_PARLIAMENT | COM(2011)0793 | 14/02/2012 | |
| Contribution | BG_PARLIAMENT | COM(2011)0793 | 24/02/2012 | |

**Other institutions and bodies**

| Institution/body | Document type | Reference | Date | Summary |
|---|---|---|---|---|
| EDPS | Document attached to the procedure | N7-0066/2012<br>OJ C 136 11.05.2012, p. 0001 | 12/01/2012 | Summary |
| EESC | Economic and Social Committee: opinion, report | CES0803/2012 | 29/03/2012 | |