Basic information

2011/0373(COD) COD - Ordinary legislative procedure (ex-codecision procedure) Directive	Procedure completed
Alternative dispute resolution for consumer disputes (Directive on consumer ADR) Amending Directive 2009/22/EC 2003/0099(COD) Amending Regulation (EC) No 2006/2004 2003/0162(COD) Amended by 2023/0376(COD) **Subject** 3.45.05 Business policy, e-commerce, after-sales service, commercial distribution 4.60.06 Consumers' economic and legal interests	

Final act

Directive 2013/0011 OJ L 165 18.06.2013, p. 0063	Summary