

## Basic information

**2011/0373(COD)**

COD - Ordinary legislative procedure (ex-codecision procedure)  
Directive

Alternative dispute resolution for consumer disputes (Directive on consumer ADR)

Amending Directive 2009/22/EC [2003/0099\(COD\)](#)  
Amending Regulation (EC) No 2006/2004 [2003/0162\(COD\)](#)  
Amended by [2023/0376\(COD\)](#)

### Subject

3.45.05 Business policy, e-commerce, after-sales service, commercial distribution

4.60.06 Consumers' economic and legal interests

Procedure completed

## Key events

Date	Event	Reference	Summary
29/11/2011	Legislative proposal published	<a href="#">COM(2011)0793</a> 	<a href="#">Summary</a>
05/12/2011	Debate in Council		<a href="#">Summary</a>
13/12/2011	Committee referral announced in Parliament, 1st reading		
20/04/2012	Referral to associated committees announced in Parliament		
30/05/2012	Debate in Council		<a href="#">Summary</a>
10/07/2012	Vote in committee, 1st reading		
16/10/2012	Committee report tabled for plenary, 1st reading	<a href="#">A7-0280/2012</a>	<a href="#">Summary</a>
10/12/2012	Debate in Council		<a href="#">Summary</a>
12/03/2013	Decision by Parliament, 1st reading	<a href="#">T7-0066/2013</a>	<a href="#">Summary</a>
12/03/2013	Results of vote in Parliament		
12/03/2013	Debate in Parliament		
22/04/2013	Act adopted by Council after Parliament's 1st reading		
21/05/2013	Final act signed		
21/05/2013	End of procedure in Parliament		
18/06/2013	Final act published in Official Journal		