

Basic information	
2011/0373(COD) COD - Ordinary legislative procedure (ex-codecision procedure) Directive	Procedure completed
Alternative dispute resolution for consumer disputes (Directive on consumer ADR) Amending Directive 2009/22/EC 2003/0099(COD) Amending Regulation (EC) No 2006/2004 2003/0162(COD) Amended by 2023/0376(COD) Subject 3.45.05 Business policy, e-commerce, after-sales service, commercial distribution 4.60.06 Consumers' economic and legal interests	

Key players			
European Parliament	Committee responsible	Rapporteur	Appointed
	IMCO Internal Market and Consumer Protection	GRECH Louis (S&D)	30/11/2011
		Shadow rapporteur MAYER Hans-Peter (PPE) ROCHEFORT Robert (ALDE) RÜHLE Heide (Verts/ALE) FOX Ashley (ECR) DE JONG Dennis (GUE/NGL) SALVINI Matteo (EFD)	
	Committee for opinion	Rapporteur for opinion	Appointed
	JURI Legal Affairs (Associated committee)	BUȘOI Cristian-Silviu (ALDE)	01/02/2012
	Committee for opinion on the legal basis	Rapporteur for opinion	Appointed
	JURI Legal Affairs	LICHTENBERGER Eva (Verts/ALE)	17/07/2012
Council of the	Council configuration	Meetings	Date

European Union			
	Competitiveness (Internal Market, Industry, Research and Space)		3133
	Competitiveness (Internal Market, Industry, Research and Space)		3169
	Competitiveness (Internal Market, Industry, Research and Space)		3208
	Agriculture and Fisheries		3234
European Commission	Commission DG		Commissioner
	Health and Food Safety		BORG Tonio
European Economic and Social Committee			