Basic information

2011/0373(COD) COD - Ordinary legislative procedure (ex-codecision procedure) Directive	Procedure completed
Alternative dispute resolution for consumer disputes (Directive on consumer ADR) Amending Directive 2009/22/EC 2003/0099(COD) Amending Regulation (EC) No 2006/2004 2003/0162(COD) Amended by 2023/0376(COD) **Subject** 3.45.05 Business policy, e-commerce, after-sales service, commercial distribution 4.60.06 Consumers' economic and legal interests	

Documentation gateway

European Parliament

Document type	Committee	Reference	Date	Summary
Amendments tabled in committee		PE489.695	04/06/2012	
Committee opinion	JURI	PE486.223	21/06/2012	
Committee draft report		PE487.749	23/07/2012	
Specific opinion	JURI	PE496.382	18/09/2012	
Committee report tabled for plenary, 1st reading/single reading		A7-0280/2012	16/10/2012	Summary
Text adopted by Parliament, 1st reading/single reading		T7-0066/2013	12/03/2013	Summary

Council of the EU

Document type	Reference	Date	Summary
Draft final act	00079/2012/LEX	21/05/2013	

European Commission

Document type	Reference	Date	Summary
Commission document (COM)	COM(2011)0791	29/11/2011	
Legislative proposal	COM(2011)0793	29/11/2011	Summary
Document attached to the procedure	SEC(2011)1408	29/11/2011	
Document attached to the procedure	SEC(2011)1409	29/11/2011	

Commission response to text adopted in plenary	SP(2013)306	30/04/2013	
Follow-up document	COM(2019)0425	25/09/2019	Summary
Follow-up document	COM(2023)0648	17/10/2023	

National parliaments

Document type	Parliament /Chamber	Reference	Date	Summary
Contribution	PT_PARLIAMENT	COM(2011)0791	31/01/2012	
Contribution	PT_PARLIAMENT	COM(2011)0793	14/02/2012	
Contribution	BG_PARLIAMENT	COM(2011)0793	24/02/2012	

Other institutions and bodies

Institution/body	Document type	Reference	Date	Summary
EDPS	Document attached to the procedure	N7-0066/2012 OJ C 136 11.05.2012, p. 0001	12/01/2012	Summary
EESC	Economic and Social Committee: opinion, report	CES0803/2012	29/03/2012	