## Basic information

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|---|---|
| **2011/0373(COD)**<br><br>COD - Ordinary legislative procedure (ex-codecision procedure)<br>Directive | Procedure completed |
| Alternative dispute resolution for consumer disputes (Directive on consumer ADR)<br><br>Amending Directive 2009/22/EC 2003/0099(COD)<br>Amending Regulation (EC) No 2006/2004 2003/0162(COD)<br>Amended by 2023/0376(COD)<br><br>**Subject**<br><br>3.45.05 Business policy, e-commerce, after-sales service, commercial distribution<br>4.60.06 Consumers' economic and legal interests | |

## Key events

| Date | Event | Reference | Summary |
|---|---|---|---|
| 29/11/2011 | Legislative proposal published | COM(2011)0793 | Summary |
| 05/12/2011 | Debate in Council | | Summary |
| 13/12/2011 | Committee referral announced in Parliament, 1st reading | | |
| 20/04/2012 | Referral to associated committees announced in Parliament | | |
| 30/05/2012 | Debate in Council | | Summary |
| 10/07/2012 | Vote in committee, 1st reading | | |
| 16/10/2012 | Committee report tabled for plenary, 1st reading | A7-0280/2012 | Summary |
| 10/12/2012 | Debate in Council | | Summary |
| 12/03/2013 | Decision by Parliament, 1st reading | T7-0066/2013 | Summary |
| 12/03/2013 | Results of vote in Parliament | | |
| 12/03/2013 | Debate in Parliament | | |
| 22/04/2013 | Act adopted by Council after Parliament's 1st reading | | |
| 21/05/2013 | Final act signed | | |
| 21/05/2013 | End of procedure in Parliament | | |
| 18/06/2013 | Final act published in Official Journal | | |