## Basic information

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|---|---|
| **2011/0374(COD)**<br><br>COD - Ordinary legislative procedure (ex-codecision procedure)<br>Regulation | Procedure completed |
| Online dispute resolution for consumer disputes (Regulation on consumer ODR)<br><br>Amending Directive 2009/22/EC 2003/0099(COD)<br>Amending Regulation (EC) No 2006/2004 2003/0162(COD)<br>Repealed by 2023/0375(COD)<br><br>**Subject**<br><br>3.30.25 International information networks and society, internet<br>3.45.05 Business policy, e-commerce, after-sales service, commercial distribution<br>4.60.06 Consumers' economic and legal interests | |

## Key players

### European Parliament

| Committee responsible | Rapporteur | Appointed |
|---|---|---|
| IMCO Internal Market and Consumer Protection | THUN UND HOHENSTEIN Róża (PPE) | 30/11/2011 |
| | Shadow rapporteur<br><br>REPO Mitro (S&D)<br><br>ROCHEFORT Robert (ALDE)<br><br>RÜHLE Heide (Verts/ALE)<br><br>FOX Ashley (ECR)<br><br>TRIANTAPHYLLIDES Kyriacos (GUE/NGL)<br><br>SALVINI Matteo (EFD) | |

| Committee for opinion | Rapporteur for opinion | Appointed |
|---|---|---|
| JURI Legal Affairs | BERLINGUER Luigi (S&D) | 19/12/2011 |

### Council of the European Union

| Council configuration | Meetings | Date |
|---|---|---|
| Competitiveness (Internal Market, Industry, Research and Space) | 3169 | 2012-05-30 |
| Competitiveness (Internal Market, Industry, Research and Space) | 3133 | 2011-12-05 |
| Agriculture and Fisheries | 3234 | 2013-04-22 |

| | | |
|---|---|---|
| European Commission | **Commission DG** | **Commissioner** |
| | Health and Food Safety | BORG Tonio |
| European Economic and Social Committee | | |