Basic information	
2013/2153(INI) INI - Own-initiative procedure	Procedure completed
Consumer protection - Protection of consumers in utilities services **Subject** 2.40.02 Public services, of general interest, universal service 4.60.06 Consumers' economic and legal interests	

Key events			
Date	**Event**	**Reference**	**Summary**
12/09/2013	Committee referral announced in Parliament		
03/03/2014	Vote in committee		
10/03/2014	Committee report tabled for plenary	A7-0163/2014	Summary
15/04/2014	Decision by Parliament	T7-0342/2014	Summary
15/04/2014	Results of vote in Parliament		
15/04/2014	End of procedure in Parliament		